

PRICE System for Solving a Problem

P – Pinpoint

- identify specifically what is happening

R – Record

- track performance

I – Involve

- share the information (what you record) to the person accountable
- one-minute management doesn't work unless you share it with your people

C – Coach

- set up short term and long-term goals
- give feedbacks (feedback is the breakfast of champions)

E – Evaluate

- track performance progress and determine future strategies